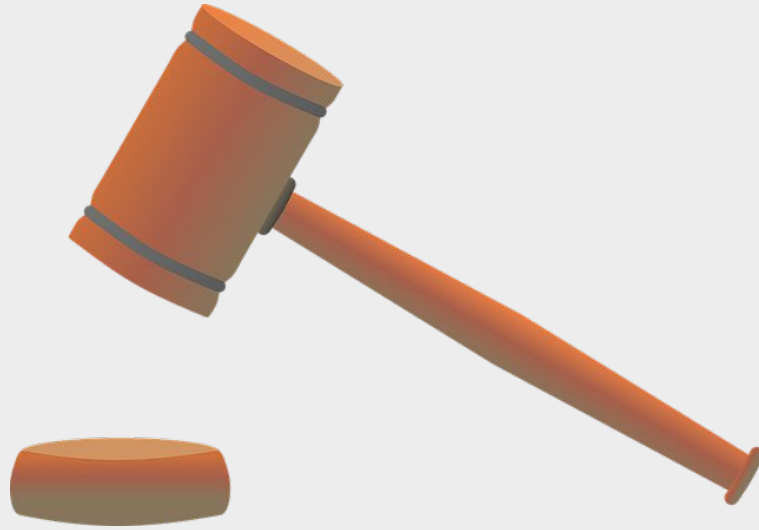


IN CASE YOUR ACCOUNT GETS SUSPENDED



Structure Of Your Reply

- The cause of the problem
- The actions you took immediately to address the problem
- The actions you took to ensure that this does not happen again